



**W E L C O M E**

**Give Back to your  
community, become a  
Volunteer Advocate**



**Sylvan Lake and District  
Victim Services  
4260 50th Street  
Sylvan Lake, T4S 0H3  
403-858-7255**



**Sylvan Lake and District  
Victim Services**

**V O L U N T E E R  
ADVOCATE RECRUITMENT  
INFORMATION**

**In partnership with the  
Local RCMP**

**“ASSISTING VICTIMS OF CRIME AND TRAGEDY”**

**victim**  
services alberta

*Alberta* Justice and  
Solicitor General

# Introduction

Victim Services volunteers are members of our community who have chosen to volunteer their time, energy and skills because they share a concern for individuals who have been affected by crime and tragedy. Advocates provide assistance, support, information and referral to victims through crisis intervention and timely follow up.

We are a non-profit, community based society working in partnership with the Local RCMP. The services we provide include emotional support, practical assistance, facilitate in navigating the court system and referrals to other agencies for ongoing support or assistance at no cost to the victim; they are confidential and are available 24/7.

Our goal is to reduce the impact of trauma to victims at the time of crisis and during their time of need. We strive to create a unbiased and supportive environment for those dealing with the aftermath of loss, tragedy or crime.

# Requirements

- Must be over the age of 18
- Successfully pass the online E-Learning advocacy course as required by the Solicitor General
- Ongoing training provided and funded by the program
- The signing of an oath of confidentiality
- The accurate completion of all security clearance forms for the RCMP
- Must have a valid drivers' license and access to a vehicle
- Commitment of two years following the completion of training
- Commitment of minimum one week per month on-call shift
- Commitment of 10 unit meetings per year (we do not meet in July/Aug)
- Commitment to attend the Annual General Meeting (AGM)
- Commitment to devote your time to our annual fund raising benefit as well as any other fund raising opportunities
- Strong communication skills and the ability to provide non-judgmental support
- The ability to work in stressful situations
- The maintenance of a high degree of professionalism, including dressing in a business-like fashion, punctuality and the positive promotion of the victim services.
- Have a belief in the value and support for victims of crime and tragedy

# Recruitment

- Review information pamphlet, complete, sign and submit application form.
- The application will be reviewed and initial acceptance or denial will be determined.
- If accepted, the applicant will be requested to attend an intake interview process with the VS Coordinator and the RCMP Liaison Officer.
- Upon qualifying the applicant must then be security cleared by the RCMP. This is a lengthy, yet important process that may take an extended period of time.
- In the interim, the applicant will be given materials related to victim services to review and may be offered courses/ workshops to attend. (Advocate Certification).
- Once security cleared by the RCMP and certifying in the online advocate training course, the junior advocate will attend calls with the guidance of an experienced advocate.
- At this time the advocate will have the skills to successfully attend calls at full capacity.